

# Artificial Intelligence and Ethics

They say that Artificial Intelligence (AI) won't replace you in the workplace, but someone who knows how to use AI will. This is particularly true for social workers, counselors, and psychologists because we were not trained in AI, but AI is transforming our work. It is becoming harder to avoid AI, yet it remains critical that we understand how AI works so that we can make informed, ethical decisions that protect both our clients and the public. We are mandated by our professional codes to do this. The widespread use of AI is recent, and it is not easy to learn all about AI and how it is being used in our professions. At the end of this course, you will understand how AI works, the different types of AI, and how it is being used in our work. You will better understand all the ethical considerations and current research findings about AI in the social work/counseling/psychology space, and walk away with frameworks on how to mitigate risk.

Target Audience		
Psychologists Therapists	Social Workers Psychiatrists	Counselors Nurses
Course level: Intermediate		

## Learning Objectives

- At the end of this seminar, participants will be able to:
- 1. Explain what artificial intelligence is and identify how different types of AI work
  - 2. Name examples of how AI is currently being used in socialwork/counseling/psychology
  - 3. Summarize code of ethics, standards for technology, and HIPAA
  - 4. Identify real-world ethical issues of AI in social work/counseling/psycholpgy, and issues identified in current research findings
  - 5. Identify frameworks to analyze considerations around ethical use of artificial intelligence

## Seminar Schedule

The webinar outline is attached. See the Live Webinar page for the start and end times.

## Outline

10-10:45 Activity  
What is AI, Understanding how AI works, Brief history of AI

10:45-11:05 AI uses in Social Work

11:05-11:20 Social Work Ethics and Standards

11:20-11:40 HIPAA

11:40-11:55 Break

11:55-12:25 Ethical Issues

12:25--12:35 Current research on AI and ethics

12:35-12:55 Frameworks to mitigate risk

12:55-1:15 Breakout activity and discussion; Q&A

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## The Presenter

Susanna Sung, LCSW-C, is a psychotherapist and founder of her private practice and consulting company, Thrive Fully. She is also a national keynote speaker and trainer, a consultant for critical incident responses to organizations affected by disruptive workplace events and foreign press correspondents, and a consultant for national social work licensing board examinations in the US and Canada. She recently retired from an extensive career as an Associate Investigator and Director of Marketing & Community Relations Unit at the National Institute of Mental Health, National Institutes of Health, advancing our understanding and treatments for mental illnesses.

Susanna has presented at the University of Maryland, NASW MD, NASW DC, University of Pennsylvania, American University, National Institutes of Health, national conferences, Fortune 500 companies, local governments and school systems, and many others. She has also been a keynote speaker at national conferences.

She earned her Bachelor's degree in both journalism and psychology from Syracuse University, and her Master of Social Work from the University of Pennsylvania. She has certificates in Artificial Intelligence from Saïd Business School, University of Oxford and the University of Maryland Robert H. Smith School of Business. Her clinical and research work through the years has included substance use disorders, mood and anxiety disorders, and dual diagnoses. She has also worked on policy and governance issues on organizational and national levels. Susanna served on the task force for the social work compact, which has passed in 31 state legislatures so far, increasing access to care throughout the nation. She also provides consulting services for social work licensure exam development in the US and Canada, program and evaluation development, clinical supervision to social workers, marketing and website design, and political campaign management.

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