

Preventing Medical Errors

Within the past several years there has been an increased emphasis on how complex systems may contribute to diagnostic and treatment failures. When some tragedy occurs such as suicide or violent behavior, the tendency is to pick someone out as a scapegoat. Root Cause analysis seeks to avoid this scapegoating by analyzing the system failures that lead to these unfortunate outcomes. Participants will learn the elements of how to perform a root cause analysis.

Target Audience

Psychologists
Therapists
Social Workers
Psychiatrists
Counselors
Course level: Intermediate

Learning Objectives

At the end of this seminar, participants will be able to:

1. Identify the essentials of Root Cause Analysis
2. Identify the process of analyzing systemic errors
3. Identify how to substitute root cause analysis for "finger pointing"
4. Identify the major settings in which system failures occur
5. Identify the nature of Diagnostic Negligence

Seminar Schedule

Typically begins at 1PM and ends at 3PM Eastern time. However, check the webinar schedule.

How To Register:

On-Line at tzkseminars.com
Register On-Line for only \$39

Outline

1. What is a medical error?
2. What is root cause analysis?
3. What are cognitive biases in diagnosis?
4. How do systems perpetuate medical errors?
5. What can we do to minimize medical errors?

Continuing Education Credit

To earn CE's, you must attend the entire webinar. No partial credit is available. For both the webinar and the home study version, you will have to pass a post-test with 80% correct and complete a seminar evaluation to earn the certificate. You can take the test as many times as necessary to pass. Participants will earn 2 CE's for attending once they have completed these requirements.

PSYCHOLOGISTS: tzkseminars is approved by the American Psychological Association (Provider #2299) to sponsor continuing education for psychologists. tzkseminars maintains responsibility for this program and its content.

SOCIAL WORKERS: TZKseminars (Provider #1242), is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB) www.aswb.org, through the Approved Continuing Education ACE) program. TZKseminars maintains responsibility for the program. ASWB Approval Period: 3/28/13-3/28/16. Social workers should contact their regulatory board to determine course approval. Social workers participating in this course will receive 2 continuing education clock hours.

COUNSELORS: tzkseminars is an NBCC-Approved Continuing Education Provider and may offer NBCC-approved clock hours for events that meet NBCC requirements. Tzkseminars is solely responsible for all aspects of the program.

TZKseminars is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #0024. This Course has been approved by NYSED.

This course has been approved by the Florida Boards of Psychology, School Psychology, and Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling as an acceptable course in medical errors.

The Presenter

Dr. David Shapiro has been called the Father of clinical forensic psychology. His first book on forensic assessment appeared in 1983 and was the only book at that time to approach forensic assessment from the point of view of actual issues encountered in practice rather than from a theoretical basis. Since that time, he has authored five more textbooks and four dozen peer reviewed articles dealing with the interface of psychology and law. His comprehensive approach to forensic assessment has been widely distributed and used as models for various books and training programs.

Dr. Shapiro is a Diplomate in Forensic Psychology of the American Board of Professional Psychology and has been actively engaged in forensic practice for over forty years. He is currently a Professor of psychology at Nova Southeastern University and teaches courses in forensic assessment, criminal law, ethics and professional practice, supervision and consultation, projective personality assessment, and risk assessment for future violence. He regularly provides forensic and ethics training at a variety of national forums, including APA and ABPP.

To Register

Go to tzkseminars.com.
Only \$39 for 2 CE's

Individuals with a disability or special need can go to tzkseminar.com to the Contact page to request accommodations.

To cancel a registration, go to the Contact page. You will be charged \$30 for any cancelled registration.

This course was reviewed and approved by Keith Hannan, Ph.D., Sheila Fitch, MSN, and Penny George, LCSW-C. This approval expires on 3/1/18.

The speaker has signed a form attesting that the content in this educational activities has been in no way influenced by any financial interest with which they are associated.

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